



Applying for a blue card

This fact sheet provides information for people in Aboriginal and Torres Strait Islander communities who want to apply for a blue card from 31 August 2020

How do I apply for a blue card?

Before you can apply for a blue card you need to have a customer reference number (CRN) from the Queensland Department of Transport and Main Roads (TMR). The CRN helps us to check your identity.

How do I know if I have a CRN?

You may already have a CRN. A CRN can be found on any TMR product, such as your driver licence, photo identification card or adult proof of age card.

If you have a CRN, you need to check your photo is current. You will need to have your photo updated if it was taken more than 6 years and 9 months ago. If you need help, please call us.

How do I get a CRN or new photo?

If you don't already have a CRN, the easiest and fastest way to get one is to visit a TMR Customer Service Centre, Queensland Government Agent Program (QGAP) office or local police station (see next page for locations). You will need to prove your identity by taking 3 original documents as evidence.

Let TMR, the police station or QGAP office know that you need a CRN to apply for a blue card. They will take your photo and give you a CRN while you wait—it is free to get a CRN.

I don't live near a TMR.

If you can't get to a TMR, you can go to a QGAP office or your local police station. When the Indigenous Licensing Mob visit your community they can also take your photo and give you a CRN. Call us if you need help finding a centre close to you or to confirm when the Licensing Mob is scheduled to visit your community.

I have my CRN and a current photo—now what?

Once you have a CRN and a current photograph, you can apply for a blue card. You can do this [online](#). If you don't have access to the internet, we can send you a form to complete and send back to us.

Where can I get help to apply?

If you are not sure how to apply, you can ask someone in your community or you can call us and ask to speak with the Community Information Team.

Please call us on **1800 113 611** or **07 3211 6999** or email info@bluecard.qld.gov.au

New blue cards will have photo ID.

You can apply for a blue card to be job-ready.

Blue cards are free for volunteers and students.

Ask the organisation you are volunteering or studying with to complete the **Link form** for you **before** you apply for your blue card.



Some documents you can use for identification at TMR

Adult Proof of Age Card	Australian Birth Certificate	Photo identification card
Department of Human Services Basics Card	Australian Citizenship Certificate	Centrelink Pensioner Concession card including health care cards
Queensland 18+ card (laminated)	Student ID with photo and signature	Debit or credit card, with name and signature
Medicare card	Australian Driver licence	Australian passport

If you do not have enough identification, please call us.

Locations of TMR, QGAP, QPS and IDLU

Location	Service	Contact number
Napranum	Indigenous Licensing Mob (ILM)	07 4214 6400 (Weipa QGAP)
Doomadgee	ILM or Police station	07 4742 9090
Bamaga	ILM or Police station	07 4090 4500
Aurukun	ILM or Police station	07 4083 4999
Badu and TSI	ILM or Police station	See Thursday Island QGAP
Hopevale	ILM or Police station	Cooktown QGAP
Cooktown	QGAP	07 4069 5333
Thursday Island	QGAP	07 4069 1503
Yarrabah	QGAP	07 4056 9037
Normanton	QGAP	07 4445 1100
Wujal Wujal	QGAP in Cooktown	07 4069 5333
Lockhart River	Police station	07 4060 7120
Pormpuraaw	Police station	07 4060 4004
Kowanyama	Police station	07 4050 7676
Hope Vale	Police station	07 4060 9266
Mornington Island	Police station	07 4747 9090
Palm Island	Police station	07 4759 9333
Woorabinda	Police station	07 4913 2333
Cherbourg	Police station	07 4179 5555

Click on the link to see what TMR [services are available in your area.](#)